

Complaint Intake Committee

- Revise policy and procedures to be consistent with new ordinance. Decide on the parameters and how to process
- Model after UN process. Use information on their website to establish our own criteria and forms. Wendy has completed a draft, which is being circulated to Advisory Committee members
- Tracking/database by -
 - complaint type categories
 - brief description
 - tracking
 - trends
- Public notice on website to make public aware of how we handle. BCHRC role and responsibilities